



# Charges, returns and transparency in DC: What can we learn from other countries?

Pensions Policy Institute
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Caroline Normand, Director of Policy, Which?



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### Chairs Welcome

Laurie Edmans CBE, PPI Governor



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### Study Questions and Approach



- How do UK charge compare with those of other countries?
- Are UK charges low, high or within range?
- What might account for the differences between UK and others?
- Are there lessons to be learned for the UK?

Desk-based research from secondary sources Supplemented by input from expert respondents

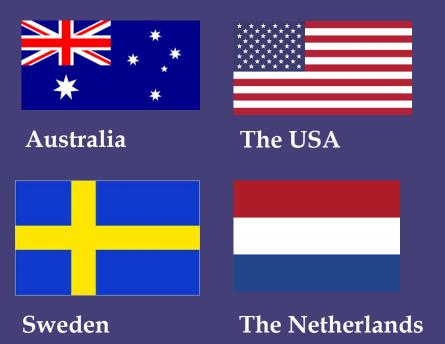
## Addressing challenges of comparison

- Focus on workplace pensions
- Try to understand scale effects
- Focus on investment design most often delivered to members
- Identify ancillary benefits seek out core pricing
- Look at structure of supply
- Convert charge shapes back to single annual management charge

## US, UK, Australia and Holland hold most of the world's pension assets



### **Countries Studied**



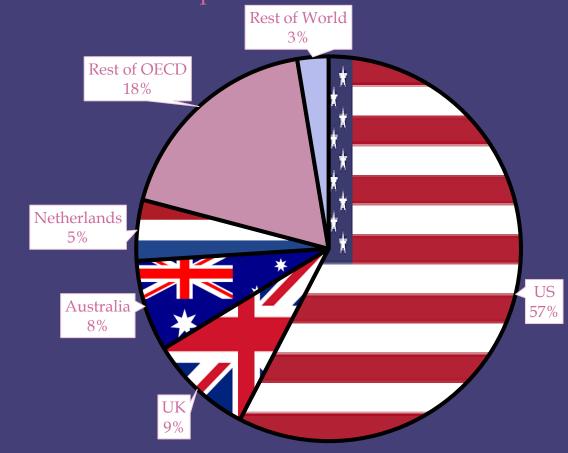
### All have:

- Significant funded pensions
- Significant occupational pensions
- Significant DC in system
- Broadly similar investment style
- Similar approaches to governance

## US, UK, Australia and Holland hold most of the world's pension assets

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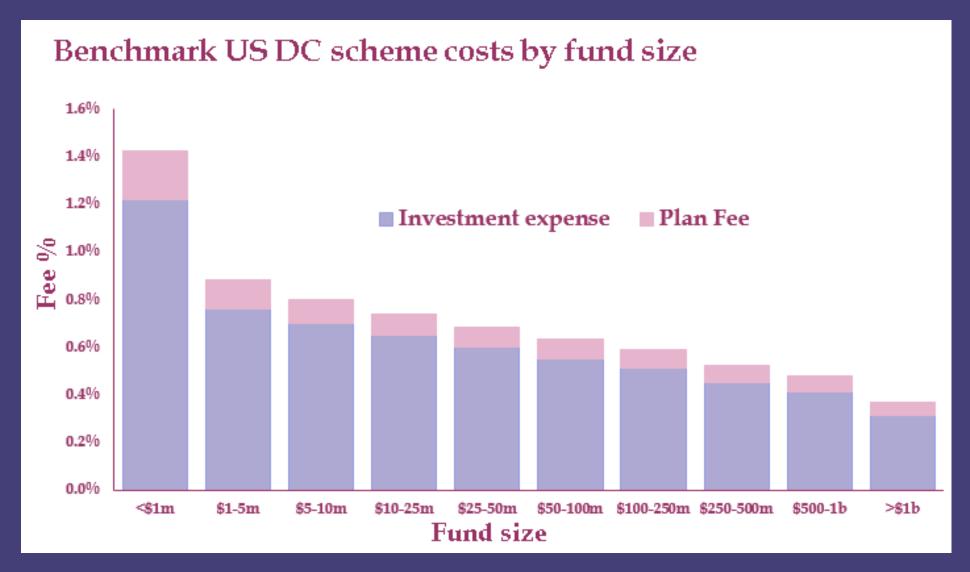
Total investment of pension funds and all retirement vehicles, 2016



### Australia – concern about high level of 'Super' fees

- Overall average 'Super' AMC 0.95% (2013)
  - ➤ Large workplace schemes around 0.75%
  - ➤Industry-wide schemes around 1%
  - ➤ Retail funds 1.0% 1.5%
- Reduction in average super fees of 26 bps 2006-17 20% in 10 years to around 1% AMC
- 'MySuper' new default fund design from 2013
  - Reduced charges on retail products but not large occupational schemes
  - > 2017 average MySuper 0.81% + A\$74 = 0.96%

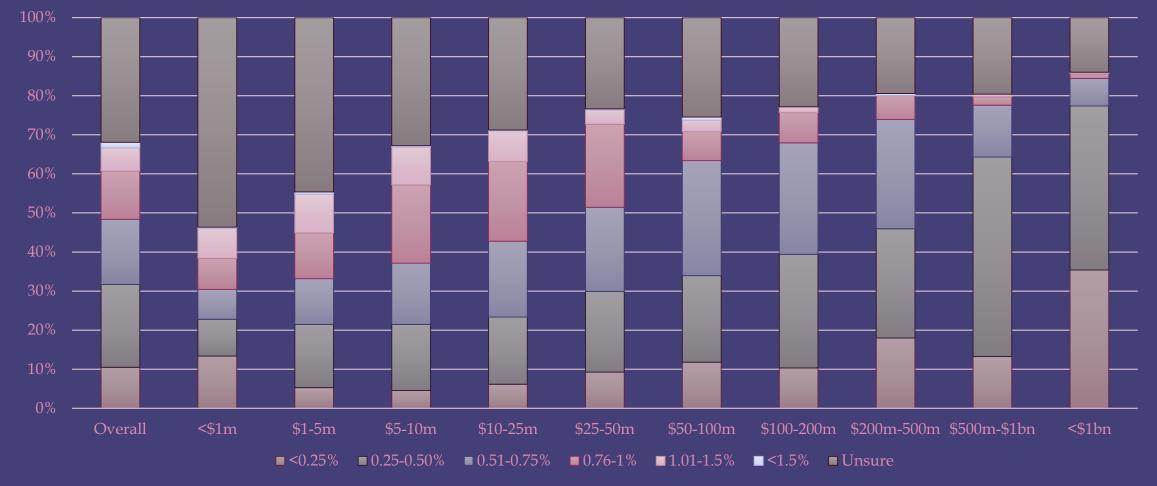
## Large US schemes operate at 0.50% or less



## 70% report scheme charges under 0.75%

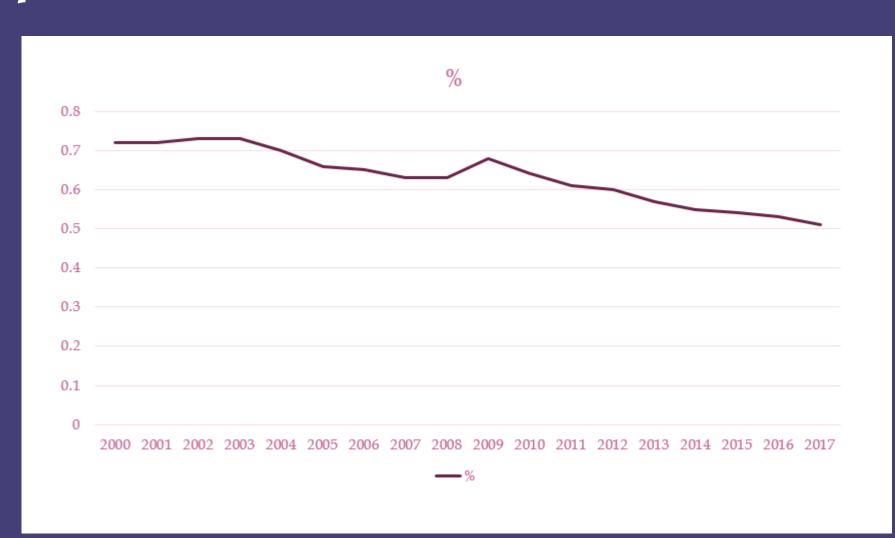


Proportion of funds under different AMC charges by scheme size



## 401(k) charges have been falling at c.2% pa





## Dutch member charges appear low

Scheme	IBM Netherland	Personeelsdiensten	Shell Netherland	True Blue
Total Members	13,950	1,252,323	6,522	8,052
Total Contributions (€)	€42.7m	€245m	€40.1m	€22.5m
Admin costs / member (€)	€398	€46	€307	€601
Asset management costs (AMC)	0.54%	0.30%	0.38%	0.32%
Transaction Costs	0.12%	0.09%	0.07%	0.13%

## Dutch PPI schemes a new benchmark

- Pure DC, broadly equivalent to UK Master Trusts
- Fast growing sector of market, setting new benchmarks
- LCP Netherlands 2018 Survey reports:
  - ➤ Asset management fees 0.2-0.6%; average 0.4%
  - >Administration charge €30-€60; average €45-€50 per member
- Member pays for asset management, employer for admin
- Passive, lifestyle funds

## Swedish charges look competitive but are complex

		Private - White Collar	Private – Blue Collar	Central Government
Traditional Pension Insurance	Default Fund	0.13-0.29% AMC (+0-85SEK/yr)	0.2% AMC (+65 SEK/yr)	0.1% - 0.2% AMC (+ 6 or 75 SEK/yr)
Unit-linked	'Entry Solution'			0.3-0.4% AMC (+65-75SEK/yr)
	Balanced Fund			0.3-0.5% AMC (+65-70 SEK/yr)
	Minimum	0.16% AMC	0.1% AMC (+65 SEK/yr)	0.1% AMC (+65SEK/yr)
	Maximum	0.30% AMC	0.5 – 1.0% AMC (+50-65 SEK/yr)	0.7% AMC (+75SEK/yr)
Administration Fee	% of contributions	1.0%	1.5%	14SEK/yr

## UK fund charges generally toward DI lower end

Country	Reference Point	Investment Charge (AMC)	Admin Charge	Total expressed as AMC	Default Fund Style
Australia	MySuper – average fees	0.50%	0.31% + \$74	0.96%	Active + direct investment
US	Large 401(k) (>\$250m) fund average	0.45%	0.05%	0.50%	Traditionally active, passive and target date increasing
Netherlands	PPI average charge	0.40%	€50 (employer paid)	0.90%	Passive, lifestyle
Sweden	ITP /Folksam default fund	0.19%	1% of contributions	0.34%	Insured fund with minimum guaranteed annual return
UK	Large Master Trust average			0.48%	Passive, lifestyle

## UK private pension returns (DB+DC) in-line or better

	Australia	Netherlands	Sweden	UK	US
2007	12.9%	0.6%	••	0.7%	-0.8%
2008	-11.4%	-17.3%	••	-15.9%	-26.6%
2009	-10.2%	11.5%	••	14.3%	9.5%
2010	5.6%	8.9%	••	11.7%	5.5%
2011	5.3%	4.3%	-1%	9%	-4.1%
2012	0.6%	9.5%	7.9%	9.2%	5.2%
2013	10.3%	1.6%	6.7%	5.5%	10.4%
2014	8.9%	15.1%	10.6%	5%	3.2%
2015	7.8%	0.9%	2.7%	4.4%	-2.2%
2016	3.3%	8.6%	4.6%	12.7%	2.6%
2011-16					
average	6.1%	7%	6.5%	7.3%	3.8%

## Greater transparency associated with lower costs in Holland

	<b>Management</b> <b>Fee</b>	Transaction Costs	Cost of asset management
2012	0.53%	0.13%	0.66%
2013	0.54%	0.10%	0.64%
2014	0.52%	0.09%	0.61%
2015	0.47%	0.08%	0.55%
2016	0.46%	0.08%	0.54%

### Key points

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UK pension funds charges toward lower end in this comparison

UK does not exhibit a long tail of high charging schemes

Charge levels are reducing at around 2% pa in Australia & US

Understanding economies of scale ir the UK could be helpful

There is a variety of investment approaches

Fee transparency initiatives can be successful with co-operation



### Response to research findings

Jenni Allen,
Managing Director
Money Content & Guidance,
Which?



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### Panel Discussion

## Pensions Policy Institute



Jenni Allen Which?



David Farrar DWP



Nick Hurman PPI



Jonathan Lipkin IA



Jacqueline Lommen, State Street

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### The Netherlands

Charges, returns and transparency in DC pensions



Senior Pensions Strategist

December 2018

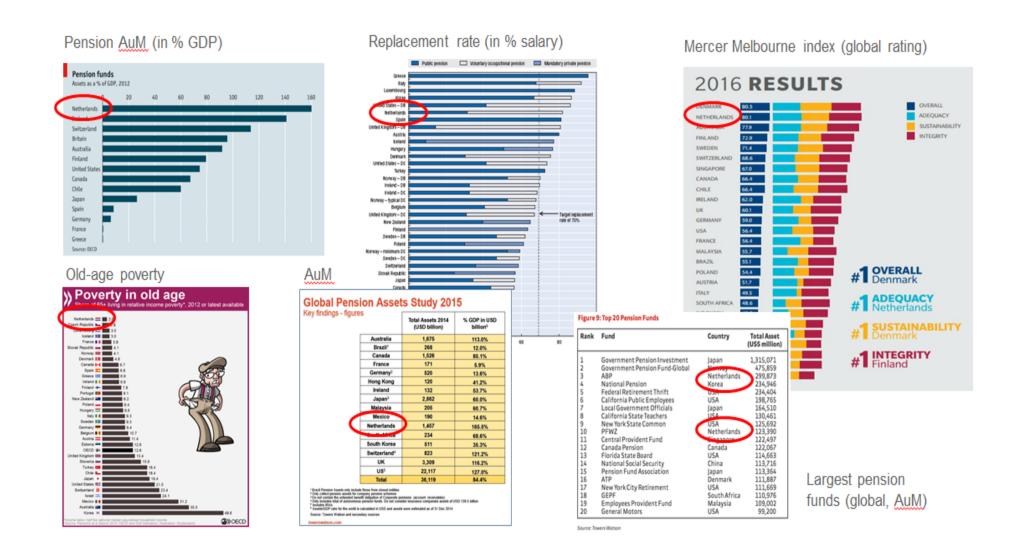
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### At a glance: well-developed Dutch pension system.....





### .....impressive adequacy.....

#### **Pension benefits:**

- Coverage: Ca. 95% of employees
- Contributions: Ca. 25% of gross salary premium (mainly by employer)
- State pensions: for <u>all</u> citizens
- Replacement rate: 50-70% replacement of average gross salary
- Benefits: life-long and guaranteed (full annuitisation mandatory)
- Retirement age: 68+ years

### **Pension providers:**

- AuM: euro 1.8 trillion AuM / 180% of GDP
- Providers: 150 pension institutions (incl very large players)
- Master-trusts allowed since 2012



### ....but unsustainable....

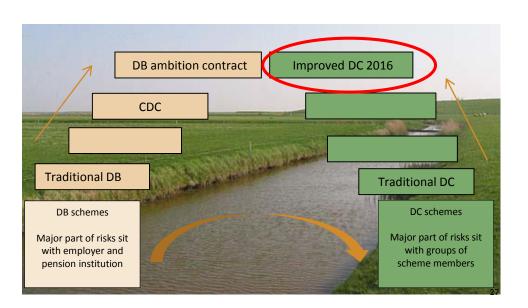
#### Major challenges:

- Structural underfunding DB plans → financial instability
- Benefits and vested rights not indexed and being cut → members distrust
- Changing labour makets → demand for simple, flexible, portable pensions
- Too high occupational pension savings? → sustainable system?

### .....fundamental reforms underway

#### **Proposed Pension reforms**

- Variable benefits (DC pensions)
- Transfer all past DB services towards DC
- Pension freedoms
- Foster master-trusts and innovation
- Ongoing fiscal sobering





### Research Findings Netherlands – DC charges & returns

#### 1. Fee levels:

- consistent with UK
- depend on age cohort and life-cycle investment strategy
- how to measure?

#### 2. Fee structure:

- employer pays admin fees
- employee pays investment fees

#### 3. (Further) fee decline:

- consolidation
- launch of master-trust
- disclosure (self regulation)

#### 4. Investment returns / performance:

- consistent with UK
- risk mitigation is as important as absolute returns



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### Questions and Answers Session





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